

# **CLAIM YOUR PROFILE**

#### Step 1: Find your practice on Google.

What is the first thing that comes up when you search your name? What is the first thing that comes up when you search your practice name?

#### Step 2: Log into your Practice's Google Account.

Choose an email that you would like to use to claim your profile. Google My Business will send updates and information here, so we recommend an email that you check frequently. *We recommend that you use an email address that you have access to and that is associated with your practice.* 

#### Step 3: Click on "Own this business?"

Click on the "Manage now" button. Answer questions about your business (address, phone number, categories, etc.)

### Step 4: Verify your profile.

Verification is completed by phone, email or postcard. Google with allow you to choose which verification method you'd prefer to use, but occasionally they'll only provide one option. My verification method is \_\_\_\_\_\_.

# **OPTIMIZE YOUR BUSINESS PROFILE**

## Step 5: Add your business information to your profile.

- Business name
- Categories
- Address
- Phone number
- Website
- Services
- Attributes
- Business description
- Opening date
- Photos

# **MAINTAINING YOUR PROFILE**

# Step 6: Maintain an active local presence to ensure you are visable on Google search.

- Add new office and team member photos periodically.
- Update office hours for holidays.
- Create Google posts for patients to engage with.
- Gather patient reviews to build practice trust and recognition.
- Respond to patient questions and reviews.

## HAVE A QUESTION OR NEED HELP WITH YOUR GMB PROFILE?

We promise you'll see an increase in new patients with a claimed, optimized, active and healthy GMB profile.

Keep in mind, the steps above are simplified. Claiming, optimizing and using your GMB profile can be challenging and it's important to follow all of Google's guidelines.

Give us a call at **614-665-6151** or email us at **info@whiteboard-mktg.com** and we will walk you through the process and help troubleshoot.

## Notes:



f) 🕑 💿 in 🖻

Ready to talk? So are we. info@whiteboard-mktg.com

614-665-6151 whiteboard-mktg.com/ssc



We are proud to be a Seattle Study Club endorsed partner.

PROPRIETARY to Whiteboard Marketing

**SEATTLE STUDY CLUB**<sup>®</sup> *Cultivating Excellence in Comprehensive Dentistry*